

Company:



A leading provider of Cloud Computing services, secure managed hosting and infrastructure outsourcing, and is one of the fastest growing ICT solutions providers in the UK

Bob's Business® delivers a cost-effective approach to ISO27001

The Problem:

Although the managers and majority of staff at eLINIA are by nature very savvy when it comes to IT and related security issues, they found that trying to manage their own training in-house was a drain on time and admin resources.

The logistics of bringing staff together for meetings and the work involved in ensuring individuals took this opportunity to build on their information security awareness was a real burden. They decided that they needed to meet their ISO27001 obligations in a more cost-effective and streamlined way.

The Solution:

eLINIA chose to work with Bob's Business to help them more easily manage their information security training and awareness -

which in turn would enable them to meet their legislative responsibilities.

Because our e-learning tools are accessible to everyone, regardless of their existing level of understanding, eLINIA could leave staff to manage their own learning more autonomously, cutting down on the time spent organising meetings and encouraging attendance.

The modules are much less time-intensive than the previous approach, allowing individuals to stagger their training across the year. Staff members find it much easier to accommodate regular, monthly 10 minute modules than less regular training which demands a bigger time commitment.

The Result:

Using our information security training has meant that eLINIA can fulfil their requirements for their ISO27001 certification, whilst being able to keep it as an internal process. The time spent ensuring staff are meeting their training and awareness responsibilities has been greatly reduced, as has the overall, administrative burden.

Internal users have found this less time-intensive approach much more engaging and are happy to deal with this important aspect of their jobs more independently.

Evaluation:

One of the main things that eLINIA have found through this process is that while the time spent on achieving their ISO27001 standards may be greater when you add the training periods up over a whole year, the way it is broken into smaller and more digestible modules makes it much more practical.

Doug says: "We've benefited from working with Bob's Business through cost and time savings and it has made life easier when it comes to in-house training. It's great that senior people are keen to engage - Melanie has been very 'hands on' and we've been pleased with the level of service offered."

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Doug Hart,
IT Security &
Compliance Analyst