

Company:

**employers**

**For Childcare**

charitable group

A campaigning charity developed from a community project set up in 1998, encouraging employers to implement family friendly policies in the workplace.

## Bob's Business<sup>®</sup> e-learning helps charity achieve and maintain ISO27001 certification

### The Problem:

As a charity organisation, it is important for Employers for Childcare to protect information and ensure confidentiality with regards to information and documentation. As their staff members had different levels of understanding about information security, the charity decided it needed to work towards gaining its ISO27001 certification in order to ensure that all members of the team had a good level of knowledge on the subject.

In order to gain their certification, they needed help in training their staff to meet the required standards.

### The Solution:

Bob's Business was recommended to Employers for Childcare by respected business and staff development expert Gillian Esquivel, who advised them that we could offer team training and increase awareness on information security matters.

The easy to understand training modules were the ideal solution for the charity, with the module tests being a great way to ensure that staff had understood the content. As the training format is very user-friendly, it was accessible to all team members and management found the reporting function to be a very valuable tool.

### The Result:

Employers for Childcare have now received their ISO27001 certification, and our training maintains a high level of understanding amongst staff members to ensure that these standards continue to be met. Team members now recognise the importance of issues such as not sharing passwords and ensuring that no sensitive or confidential documentation is left unoccupied.

### Evaluation:

The benefits of using Bob's Business to train the staff at Employers for Childcare have been widespread, with staff knowledge now at the appropriate standards. When asked how they'd found using the training, Claire said: "It's easy to track employees' progress through the modules and it helps our company to maintain our ISO27001 certification."

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**Claire Mulligan**  
HR Officer

